

Introduction To Managing Volunteers For Campus Coordinators



Training Agenda

- → How Volunteers Register
- → The Volunteer's Account Area
- → Signing In With As A Volunteer Coordinator
- → What's new with VIPS
- → Working Your Volunteer List
- → Creating/Managing Opportunities



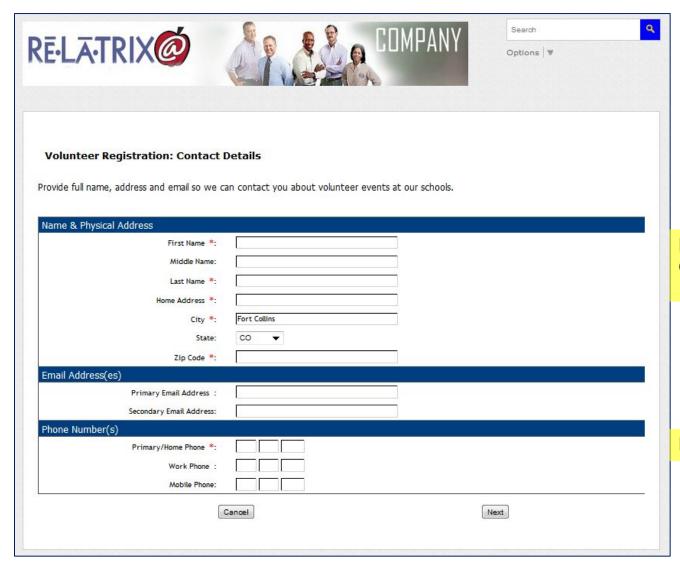
Step 1: Account Set Up

RĒ-LĀ-TRIX	COMPA	Search Options ▼
Volunteer Registration: Account Cre	edentials	
Setup the Username and Password for your volur have been approved to volunteer.	nteer account. This will be the account creden	tials you use to sign-in to your account after you
Your Username can be your Email Address but is letters and numbers. Do not use any special char- If you already have an account to receive annour	acters in your Username or Password.	
volunteer account. This will avoid setting up a du By completing this registration process you ackno approving you to volunteer in our schools. If for a on how to correct any inaccurate information use proceed with this registration and you may not vo	owledge and agree that our organization may ru any reason we do not approve you to voluntee ed in making our decision. If you do not wish us	r we will notify you and provide you with details
	Account Credentials	
User	rname:	
Pass	sword:	
Confirm Pass	sword:]
Type the chara	acters you see displayed below. No spaces are required be	stween words.
	8 3 0 4 I can't re	and this
_		SEU VIID

Username must be unique. Email not required.



Step 2: Contact Details



Default values set for City and State.

Primary phone required



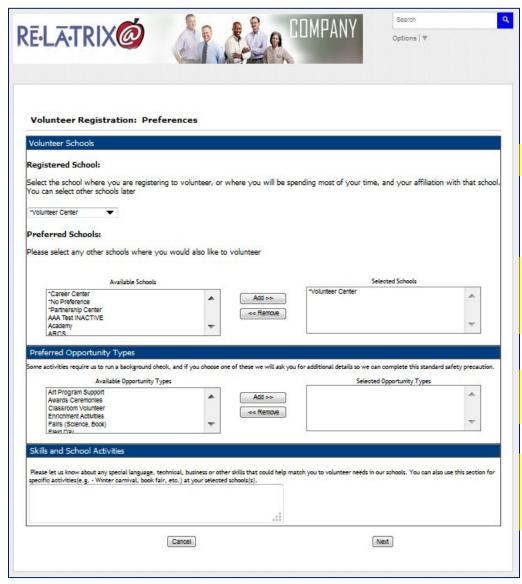
Step 3: Affiliations



Must choose one affiliation



Step 4: School & Opp Preferences



REGISTERED SCHOOL

Registered School
Automatically added
to Preferred Schools

District-wide opportunity types

School specific Keywords – e.g. Events, Grades, etc.



Step 5: Background & Disclaimer



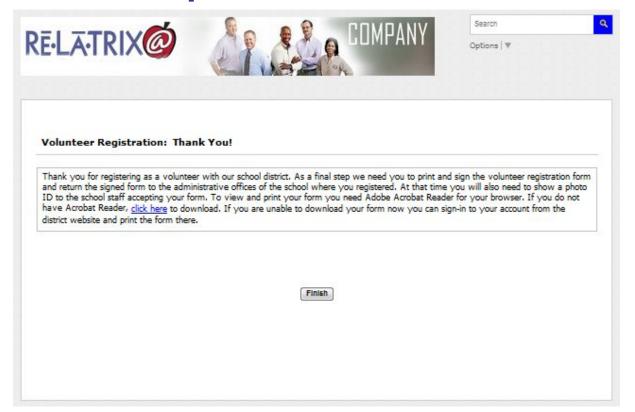
Date of Birth and Gender required for background checks, as well as any aliases

Disclosures

Up to 3 disclosure questions available to configure



Final Step: Finish

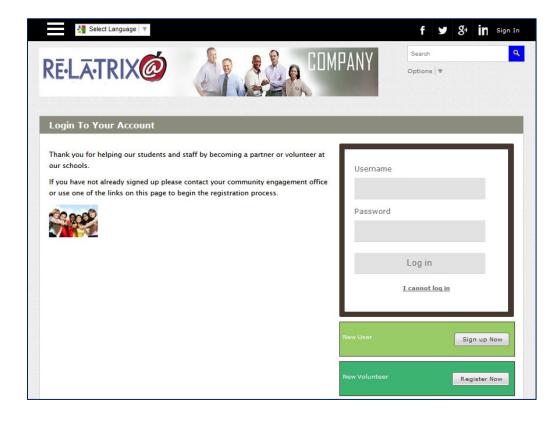


Volunteers receive an account confirmation email

Volunteers should be encouraged to 'whitelist' the sender domain (ezcommunicator.com) and/or add the sender as a contact to ensure message delivery

RE-LA-TRIX

Volunteer Sign In



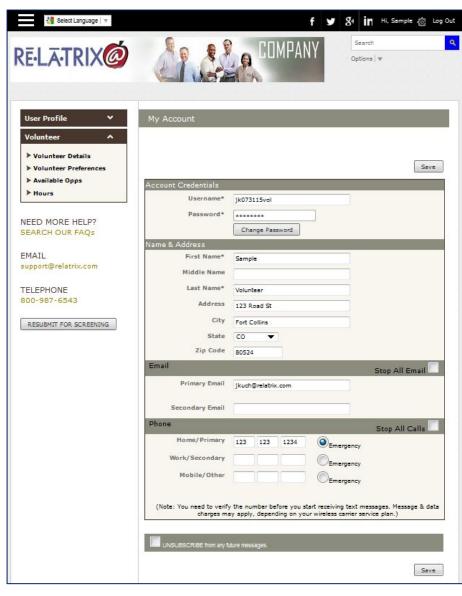
Access from District website or school websites

Login w/ a unique Username/PWD created during registration

Use 'I Cannot Login' link to retrieve forgotten PWD or Username



My Account Details



Link to Admin User Interface (AUI)

My Account: Change contact details

Volunteer Info Section: Change Volunteer affiliations & disclosures

Volunteer Preferences: Change school and opp preferences

Available Opps Section: Opportunities available from any school on profile

Hours:

Log Hours for Matched opportunities

Other options in My Profile:
Select notification groups



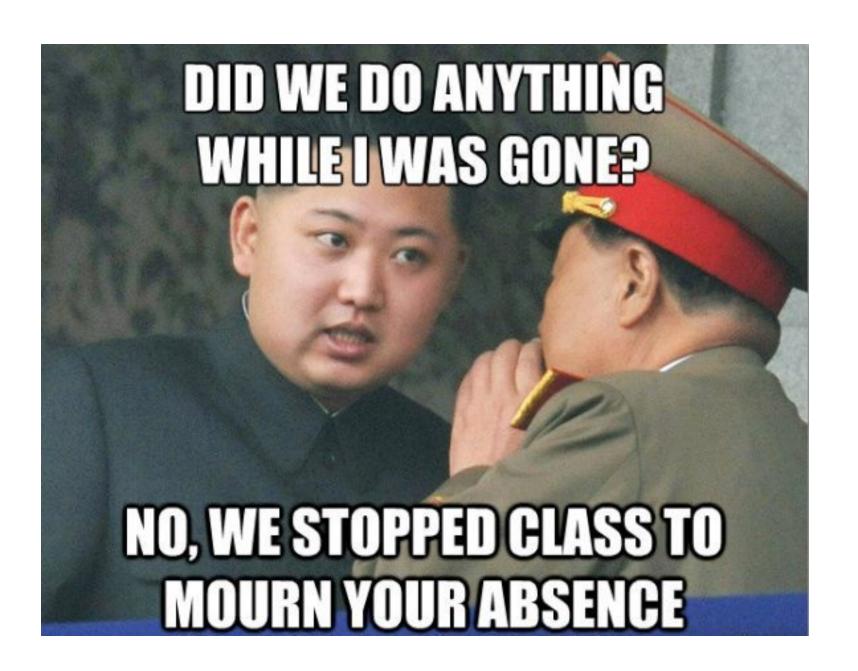
Time To Sign-in

- → Username = full email address
- → Password = amaisd2016

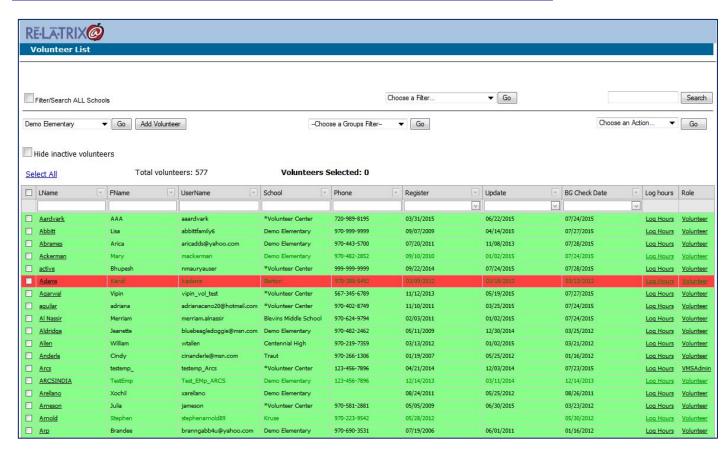
(NOTE: Use I CANNOT LOGIN Link to get your

Password via email.)





The AUI - Your Volunteer List



Click column headers to sort list Filter your list by many different options

Use Links and Drop
Down Menus to
apply actions

Search by Name, Email or Comments

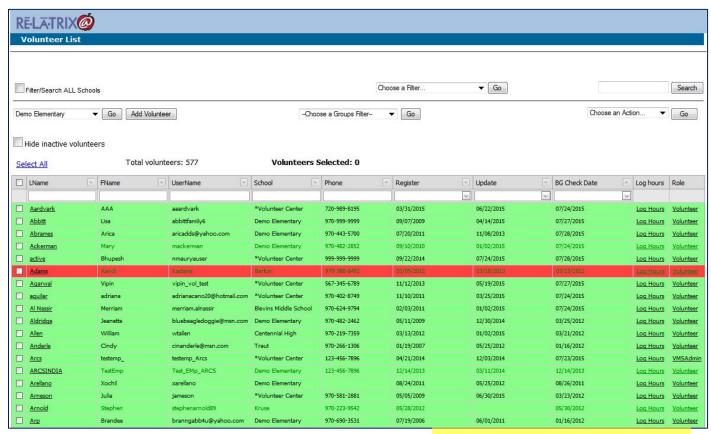


Key Points: Volunteer List

- Registered school is displayed on volunteer list
- Active (volunteers w hrs this school year) in BLACK font
- No email address required
- Background color displayed, if present
- Filter by affiliation, opportunity type
- Search by Name, Email, Notes
- Log Hours individual volunteers



Communicate with your Volunteer List

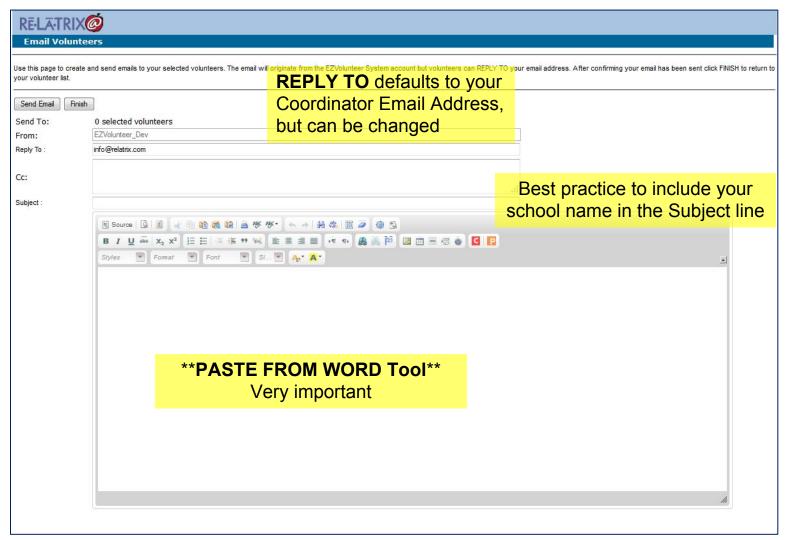


Select Volunteers
THEN Choose
EMAIL SELECTED

Not OK – Red Volunteers
WILL NOT receive
communications
from here



Volunteers: Email Selected





Actions From Volunteer List

Remove From List

Moves volunteer off your list back to the 'district' list for reassignment. Does not remove
other schools from volunteer record.

Notify Opportunity

Send an email notification about selected opportunity with hyperlink to sign-up

Match Opportunity

Match a volunteer to selected opportunity

Send Notice

Email a previously created notice from notices module.

Email Selected

Send an email to selected volunteers.

Add To Group

Adds volunteer to news group for sending volunteer communications.

Print Badge

Prints badges for use with Kiosk (not currently licensed)

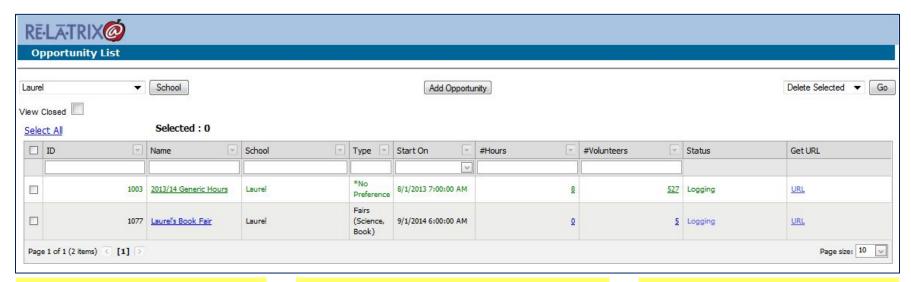
Key Points: Volunteer Opportunities

- How are they used?
 - Sign Up Volunteers
 - Record Volunteer Hours
 - Communicate with Volunteers

- Type of opportunities
 - Generic opportunity (one per school)
 - Specific opportunity (unlimited)
 (Can be a Single Event or Recurring Opportunity)



Opportunity List

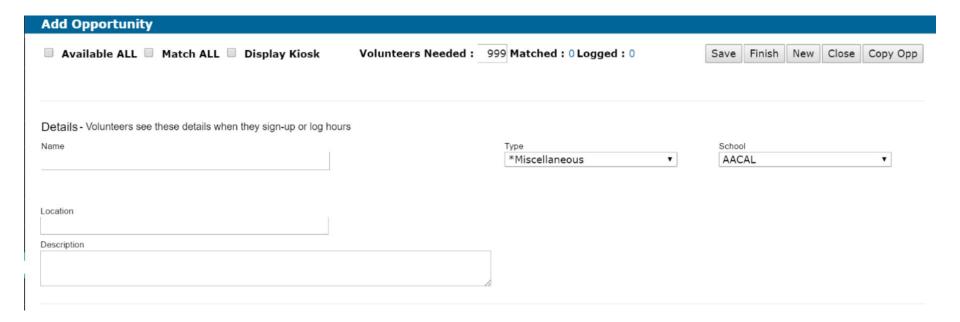


Green is 'Generic'
Opportunity
**Only one per school

Quick access to EDIT sessions by the number of volunteers matched and the number of hours logged Specific Opportunities in Blue - Unlimited



Add Opportunity: Opportunity Details



Enter extra details in the **Description** if you plan to use the communication functions



Add Opportunity: Schedule



If **RECURRING** then
This is the time of the

1st Occurrence

The last date the event will occur is on this date



Key Points: Matching Volunteers

**Shown further in Intermediate VolCo Trainings

- Auto vs. Manual matching
- Filter & Select volunteers
- Match volunteers
- Notify volunteers

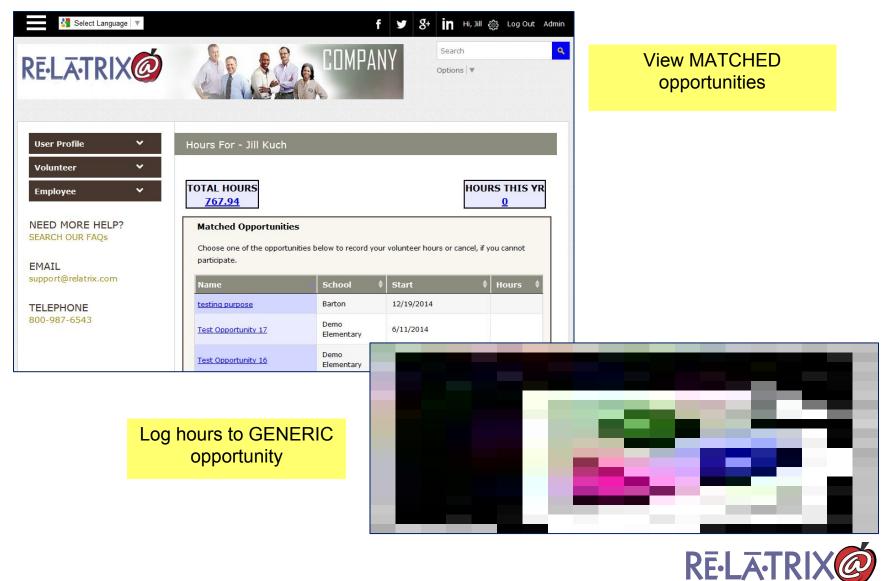


Key Points: Logging Hours

- Self-Log Hours as an individual volunteer
 - Matched or Available opportunity (MyA)
 - Generic opportunity (MyA)
 - Kiosks
- Log Hours for Matched volunteers (Opp)
 - » (Batch Logging or Time Log)
- Log Hours for an individual volunteer
 - Matched opportunity (Vol List)
 - Generic opportunity (Vol List)



Log Hours: Individual Volunteer (My A)



<u>Log Hours: Individual Vol</u> (<u>Volunteer List – Log Time</u>)

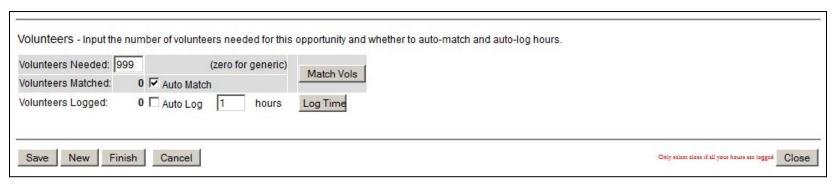
School/Generic Opportunities			
Please log your hours if you do not see th	ne event or program in your Matched Opportun	ities list. Select the school. Then inp	ut your hours
and any comments. Hours recorded in the	volunteer kiosk are displayed here.		
School/location where you volunteered:	*Volunteer Center ▼		
Time Log:			
Choose the date you volunteered. Click 'Lo	g My Hours' to save your data		
Date 8/4/2014			
Comments	at		
Hours Log Hours			
Date	School \$	Comments	♦ Hours ♦
8/4/2014	Demo Elementary	Sample session	2.0
8/4/2014	*Volunteer Center	Sample session 2	2.0
Update Hours			

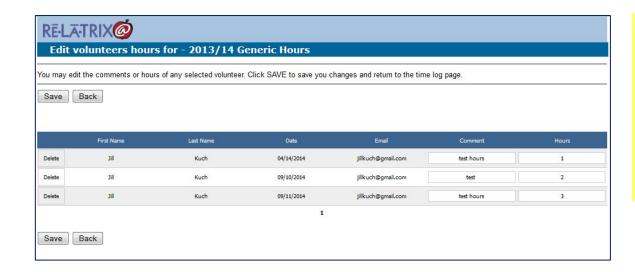
When finished, FINISH/RETURN

**Can edit Generic Opportunity Sessions



Log Hours: Batch in Opportunity



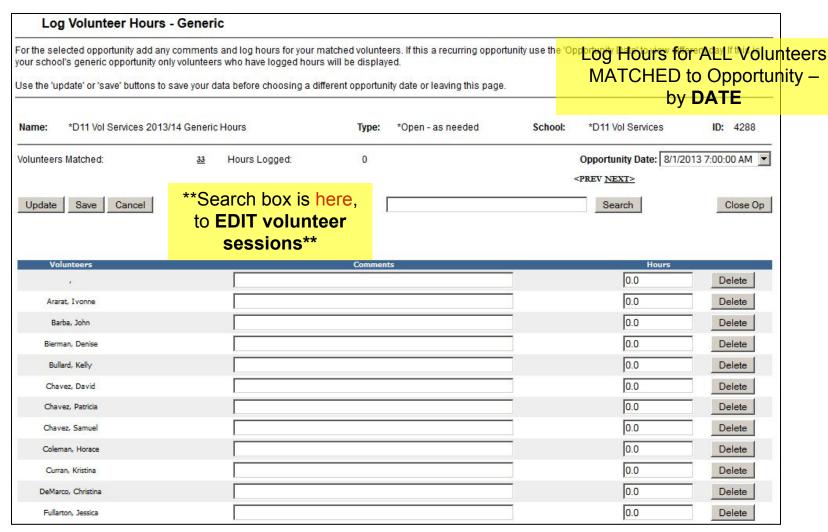


Using **LOG TIME** in the Opportunity Module allows VolCos to add hours in a batch.

This is also where you can **EDIT** any hours logged within that Opportunity



Log Hours: Matched to Opportunity





Log Hours: Individual Vol (Matched)

*Can be accessed through the Vol List or MyA

	EZComr	nunicator - STAGE		
Opportunity -	Monocacy Elementary			
School:	Monocacy Elementary	Your Status:	Matched	0
Type:	Open - as needed			
Schedule: 8/6/2008 9:0	00:00 AM to 8/6/2008 12:00:00 PM	Log Hours for any MAT Volunteers can log th		•
Location: Test Location		account.		
Description: test				
Description: test Coordinator(s)				
	Last Name	E	E-mail	Phone
Coordinator(s) First Name	Last Name	E	E-mail	Phone
Coordinator(s)		Comments	E-mail Hou	

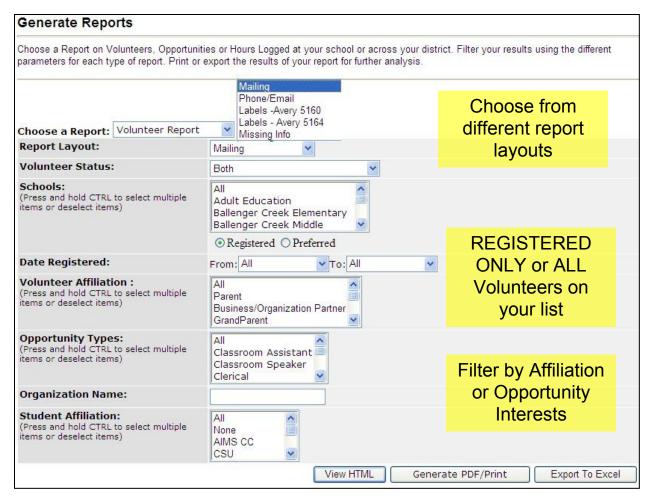


Key Points: Creating Reports

- Volunteer Reports
 - Registered vs. Preferred
 - Phone, Mailing, Labels
- Opportunity Reports
- Hours Logged Reports
 - Pin Hours (Summary)
 - By Volunteer Detailed Hours
 - Daily Time Log

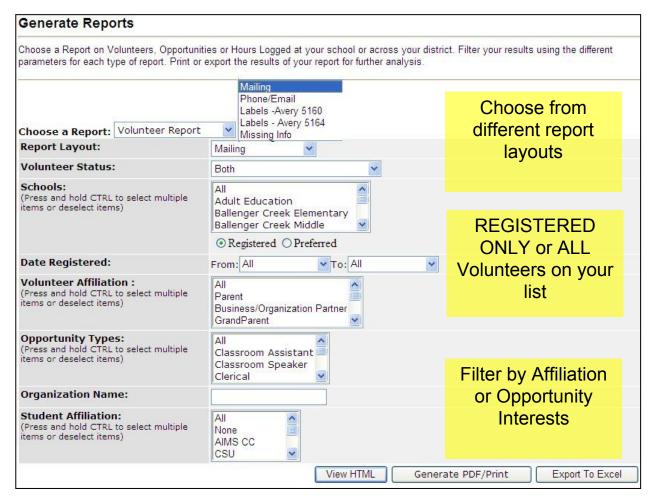


Volunteer Reports

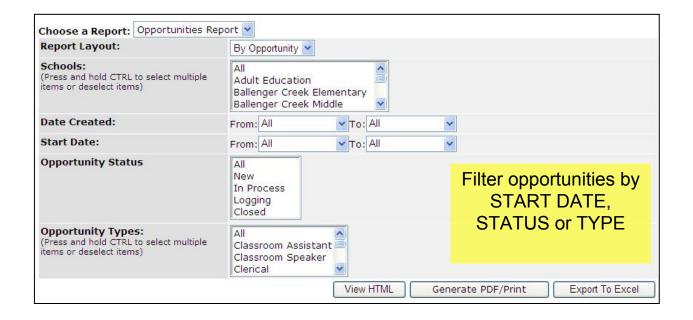




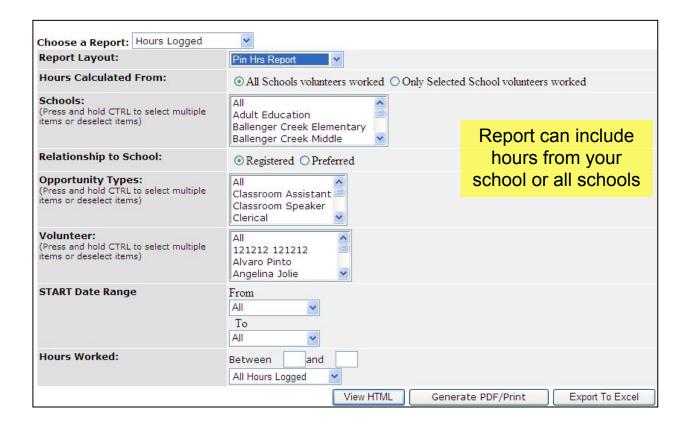
Volunteer Reports



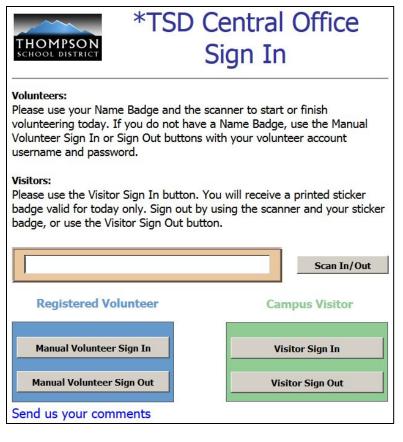
Opportunity Report

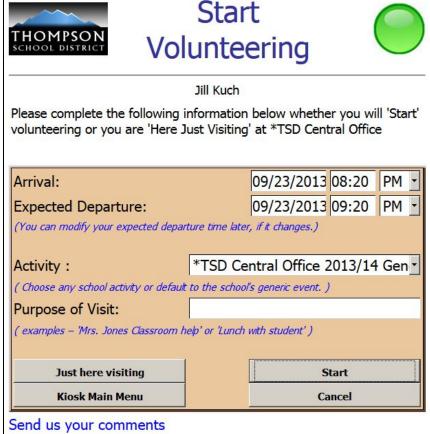


Hours Logged Reports



<u>Kiosk – Sample page</u>







Key Points: Kiosk

- Kiosks can be used at schools for easy volunteer sign in and out.
 - Simple use, all online
 - Badges to identify volunteers
 - Use for both Volunteers and Visitors



Key Points: Wrapping Up

- Volunteers register through district site
- 'Check Database' when adding a volunteer from Volunteer Mgt Admin
- Use 'Generic' opportunity for hours collection
- Opportunities can be set to 'Available' or 'Match' ALL and then notify volunteers
- Generate reports to verify data
- Kiosk available to streamline sign-in/out

Key Points: Wrapping Up

- Volunteers register through district site or directly on the EZVolunteer site
- District Admin can add new volunteers and others to your school list
- Use 'Generic' opportunity for hours collection
- Generate reports to verify data
- Questions or need more training?
 - First contact your District Volunteer Admin



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